

Bittu Patel

Sr. Full Stack Developer

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WORK EXPERIENCE

Sr. Full Stack Developer

Eduwin MIS Private Limited, Ahmedabad, IN

March 2021 – April 2023 (2 years 2 months)

- Spearheaded EDUWIN's development, leading a 25-member team to deliver a comprehensive Django, React, and React Native solution on AWS, transforming education management and enhancing global user experience.
- Achieved over 30% in annual cost savings and boosted yearly profits by 35% through strategic procurement and contract management, streamlining operations and reducing help desk inquiries by 80%.
- Strengthened stakeholder relations by serving as the principal contact for College C-Level Executives, resulting in heightened software delivery standards and a significant boost in user satisfaction metrics by 40%.
- Identified inefficiencies in the operational processes through value-stream mapping analysis, resulting in a 20% reduction in costs and a 10% improvement in customer satisfaction.
- Introduced agile development methodologies, enabling cross-functional collaboration, reducing project cycle time by 40%, and achieving a 50% increase in customer satisfaction scores.

Full Stack Developer

Skara Technologies Limited, Ahmedabad, IN

January 2019 – February 2021 (2 years 2 months)

- Developed and deployed a cutting-edge administration panel using PHP and MySQL, revolutionizing trucking operations and order management for a purchasing agent business; optimized efficiency, reducing processing time by 40%.
- Led a team of 5 web developers in creating and maintaining 21 e-commerce websites, overseeing every phase from conception to deployment.
- Engineered software solutions that resulted in a 90% improvement in customer service efficiency and a 25% uplift in operational efficiency.
- Enhanced customer satisfaction by 85% through optimizations in logistics and order processing systems.

Web Developer

Printwala LLP, Ahmedabad, IN

April 2018 – December 2018 (9 months)

- Orchestrated the remote development and launch of 15 WordPress websites, enhancing site functionality and mobile responsiveness by 20% through innovative features and optimizations.
- Streamlined project objectives in alignment with business goals during strategic client consultations, resulting in successful project deliveries, exceptional client satisfaction, and a 15% reduction in project timeline, saving 100+ hours per project.
- Catalyzed user engagement and satisfaction on WordPress platforms by incorporating personalized recommendation algorithms, driving a 50% increase in user interaction and earning client commendation for improved experience.
- Improved the efficiency of website development processes, leading to quicker project completions and better communication with clients.
- Revamped communication channels with clients by implementing project management tools like Trello and Slack, resulting in a 50% increase in responsiveness and real-time updates on project milestones and deliverables.
- Collaborated with cross-functional teams to analyze user data and implement UX/UI enhancements, resulting in a 15% increase in user engagement and a 10% increase in overall customer retention.

EDUCATION

Georgian College, Barrie, ON

Graduate Certificate – Mobile Application Development

May 2023 – December 2023

Ganpat University, Ahmedabad, IN

Bachelor of Science – Information Technology

August 2015 – June 2018

SKILLS

Full-Stack Development, API Development, Web Application Development, Mobile Application Development, Database Management System (DBMS), Cloud Services